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Date: March 19, 2024

To: International Fuel Tax Association, Inc. & IFTA Commissioners

From: Dawn Gunter, Acting Chief, Bureau of Commercial Vehicle and Driver Services
Division of Motorist Services

Subject: Florida System Implementation & Processing Closures

Please be advised that the Florida Department of Highway Safety and Motor Vehicles (FLHSMV) will begin a new system implementation on May 29, 2024 at 5PM EST. Our offices will only offer limited services between May 30, 2024 and June 13, 2024 due to the release of new IFTA software. During this time, we will not be able to renew, replace, or issue new licenses and decals.

As a result, we recommend that credentials are requested as early as possible to minimize the impact on licensees' ability to continue operating.

May 29, 2024 at 5PM EST will be the cutoff for processing any transactions at the Neil Kirkman Building Walk-In Office. On June 14, 2024 at 8AM EST, the software will be live, and normal office operations will resume.

Due to the system conversion, Florida requests that law enforcement please refrain from taking action against licensees needing additional or replacement decals from May 30, 2024 until July 15, 2024.

If you have any questions, please contact Florida IFTA Commissioner Dawn Gunter at (850) 617-2852.