January 24, 2018

Subject: Nevada IFTA

Dear IFTA Commissioner:

Last week the results of an internal audit on our System Modernization project, conducted at the request of Director Albertson, were presented to the Nevada Executive Branch Audit Committee. As a result of the findings, it was decided by Director Albertson late yesterday afternoon to end the contract with the vendor, Tech Mahindra.

As you may know, Nevada was one of the jurisdictions who received notification from Conduent in May 2017, of their intent to discontinue their services effective November 30, 2017.

Although Tech Mahindra was able to provide Nevada with a simple “bare bones” solution to keep us operational through the 2018 renewal cycle and 4th quarter 2017 tax return period, it was not designed for long term use and does not provide us with the ability to post amended, corrected, audited, or voided returns. Additionally, we are unable to load audit findings or transmit audit funds through the IFTA Clearinghouse.

Nevada will be contacting jurisdictions who need to update their payment information through the Nevada Controllers office so we can send manual payments while we determine the best course of action to get our IFTA operations up and running again.

We apologize for any inconvenience this may cause. If you have any questions, you can contact Cindy Arnold at (775) 687-7258.

Sincerely,

Dawn Lietz
Nevada IFTA Commissioner